



Q414
User Guide

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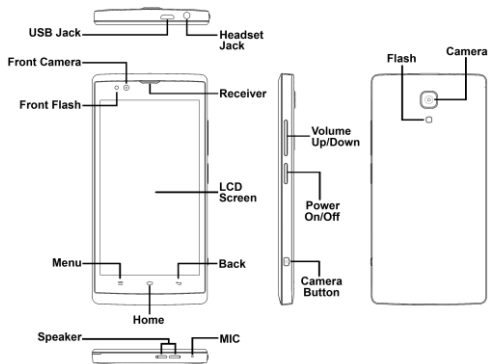
The Android Advantage

Welcome to the world of Micromax. You have just become the proud owner of the Micromax Q414 LTE enabled Android device. Your device comes with Android Lollipop which provides you a host of advanced and desirable features to give you a whole new Android experience.

Read Me First

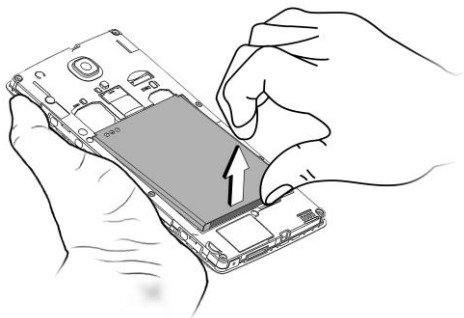
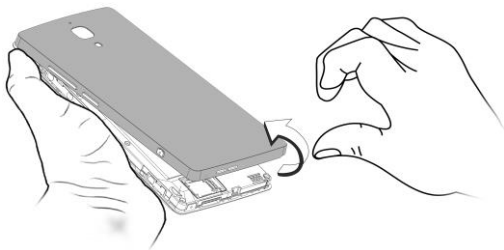
- Please read all safety precautions and this manual carefully before using your device to ensure safe and proper use.
- The descriptions in this manual are based on the default settings of your device.
- Available features and additional services may vary by device, software, or service provider.
- Applications and their functions may vary based on the country, region, software or hardware specifications. Micromax is not liable for performance issues caused by third-party applications.

Understand Your Phone

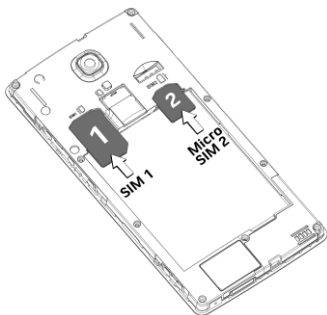


Insert SIM and Memory Card

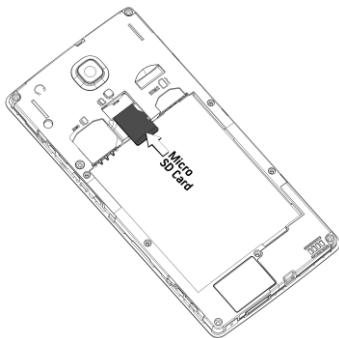
1. Switch off your phone and remove the rear cover and battery as shown:



2. Insert SIM card(s) in the card slot(s) as shown.



3. Insert the memory card correctly, as shown:



4. Place back the battery and rear cover.



Please keep the SIM out of the reach of children.



Use only Micromax chargers and cables. Other chargers or cables may damage the battery or your device. This will invalidate your phone warranty.

Google Account

Your Google Account lets you take full advantage of applications and services offered by Google Play Store. Configure your Google account on this handset to get access to your Gmail, Google Play Store, Google Maps, and much more.

Google account setup will be prompted when you turn on your handset for the first time.



Internet connection is required to set up your Google account.

However, you may configure your Google account at any later stage from **Settings** → **Accounts** → **Add account** → **Google**. Follow the registration steps to successfully configure your mail account on the device.



If you do not have an existing Google account, you may create one from the account configuring step.



Use Google Search

Search for anything in your phone or on the Net using Google Search by simply typing the keywords. Google Search also supports voice recognition, allowing you to speak to search, and use voice commands to access various sections in your handset.

Google Search is available on the home screen and also in the application menu.

Using Firsttouch OS

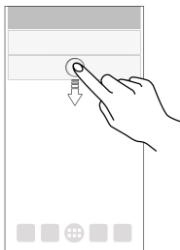
You also have the option of switching between Firsttouch and Android OS.

- Tap  to switch between Android and Firsttouch launcher.
- Revert to the Android OS by tapping  → **Settings** and then selecting **Android** under **Launcher** section.

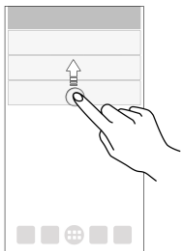
Notifications

Notifications inform you of new messages and events as and when they appear on the device.

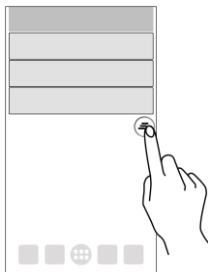
Open Notifications



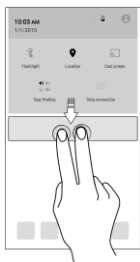
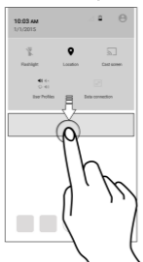
Close Notifications



Clear all Notifications

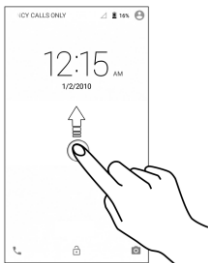


Open Quick Settings



Quick Settings allow access to basic phone features such as Airplane Mode, Wi-Fi, Display Brightness, and many more.

Phone Security

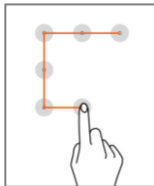


You can unlock your phone using a variety of methods.

The default unlock method is **Swipe**. To unlock the screen, just swipe up on the lock screen.

To set other unlocking techniques, go to **Settings** → **Security** → **Screen lock**

Pattern



Draw your pattern to unlock! You can set your own pattern by connecting the dots to prevent your phone from unauthorized access.

PIN



Enter your PIN to unlock your phone! You can set a PIN as your screen password.

Password



Enter your password to unlock! You can set your desired password as your screen password.

Settings, Networks, and Applications

Your phone can connect to various networks and devices. You can also transfer files to/from your PC through the data cable.

Connect to the Internet

Go to **Settings** → **Data usage** and switch on **Cellular Data**.

You might also need to configure the access point name for the data connection to work.

To configure the access point name:

Go to **Settings** → **More** → **Cellular networks** → **Access Point Names** and select the access point name from the list.



By default, the access point name gets configured once you insert the SIM, Or, your network provider sends the access point name settings via SMS. You may need to install these settings. If the access point names are not listed by default, please contact your network provider for the same.

Tethering & Portability

You can use your device as a modem and connect your PC or laptop to the Internet, when required.

Go to **Settings** → **More** → **Tethering & portable hotspot**

USB Tethering

1. Connect your phone with your PC/Laptop via USB cable.
2. Enable the **USB tethering** option.
3. Select your phone network as the network connection in your PC/laptop and get access to the Internet.

Bluetooth Tethering

1. Pair your phone with a Bluetooth enabled PC/laptop via Bluetooth pairing option.
2. Enable the **Bluetooth tethering** option in your phone.
3. On the paired PC/laptop, select the Bluetooth device (your phone) and choose to connect to the Internet.

Wi-Fi Hotspot

1. Turn on the **Wi-Fi hotspot** option in your phone.
2. On the other Wi-Fi enabled PC/laptop/handset, choose your phone as a Wi-Fi network to connect with it.
3. View and configure Wi-Fi hotspot settings by tapping **Set up Wi-Fi hotspot** option.




Your mobile operator will charge you based on your data usage.

Pair With Bluetooth Devices

Go to **Settings** → **Bluetooth**

1. Turn on Bluetooth on both devices. Your phone scans and displays the Bluetooth devices in range.
2. Tap the ID of the other device in the list to pair with it.
3. You may be prompted to confirm passkey on both devices.
4. Tap **Pair** to confirm the passkey and pair the devices. On successful pairing, your phone connects to the device.



If the device you want to pair with is not in the list, make sure the Bluetooth on that device is turned on, then tap  and select **Refresh** to search again.

Configuring E-Mail

You can configure various email accounts and check your Emails on the device.

1. Go to **Settings** → **Accounts** → **Add account** and select the type of account you want to create.
2. Enter the required details to successfully configure your account on the device.




Internet needs to be enabled to successfully configure your email accounts.

Google Maps

Google Maps is a web-based service offered by Google Inc. which offers you access to various map-based services. You can view various

streets, landmarks and can even plan your routes with the help of Google Maps. It comes with a navigation system (GPS required) which gives step-by-step route guidance while driving or walking. You can even download maps for offline usage. This serves as a useful application for your day-to-day usage.

Settings required for Google Maps access include:

1. Enable location access from **Settings** → **Location**.
2. Tap  on the applications menu to start using Google Maps.



Internet connection is required for using Google Maps.




Google Maps application may not be available in every street, country or region.



Micromax does not guarantee the accuracy of any directional services.

Play Store

Your Android phone lets you access unlimited entertainment sources. You can download applications, games, movies, and books from the ever increasing Play Store.

To download applications, games, movies, and books from the Play Store, tap  to access the Google Play Store.

To view and manage the list of all inbuilt, downloaded, and running applications, go to **Settings** → **Apps**.



You need to enable Internet connection and configure Google account on your device to get access to the Play Store.

Safety Precautions



Switch off your device in any area with potential explosive atmosphere such as refueling stations, fuel depots, chemical plants or places where blasting operation is in progress. Sparks arising out of radio frequency may cause fire or explosion. Remember to comply with legal requirements and local restrictions when using the phone.



Your Phone's radio waves may interfere with medical devices.

Preferably maintain a distance of 15.3 cm (6 inches) between a wireless device and implanted medical devices such as pacemaker or cardioverter defibrillator. Switch off your device when regulations require you to do so.



Always keep the phone and accessories out of reach of small children. Small parts such as the SIM card can be dismantled and swallowed by small children.



Do not place the phone near electromagnetic data carriers such as credit/Debit cards. Information stored on them could be lost.



Permanent damage to hearing may occur if you use earphones at high volume for prolonged periods. Set your volume to a safe level.



The mains voltage (V) specified on the power supply unit must not be exceeded to prevent damage to the charging device. The power supply must be plugged into an easily accessible AC power socket when charging the battery.



You may only open the phone to replace the battery (if not inbuilt), SIM card. All other changes to this device are strictly prohibited and will invalidate the warranty.



The phone may cause interference in the vicinity of TV sets, radios and PCs.



Do not use the phone while driving. Please put the phone safely in the phone stand. Do not put it onto any spot from which it may fall down during collision or emergency braking.



Flight is influenced by interference caused by the phone. It is not advised to switch on a phone during flight.



Please repair the device at Micromax authorized service center only. Repairing the device by yourself invalidates the warranty rules.

Taking Care of your device

Your device is a product of superior design and craftsmanship and should be handled with care in the following ways:

- Keep the device dry. Precipitation, humidity, and all types of liquids can rust the electronic circuits. If your device gets wet, remove the battery, wipe it with a dry cloth and take it to an authorized service center.
- Do not store the device in high or cold temperature. Extreme temperatures can shorten the life of electronic devices and damage batteries.
- Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can get damaged.
- Do not attempt to open the device other than as instructed in this guide.
- Do not drop, knock, shake or bend the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not store or bring your device near magnetic fields for extended period of time.

Battery Recommendations

- Please put the battery in a cool and well-ventilated place out of direct sunlight. We recommend you to charge the battery at room temperature range.
- Batteries have life cycles. After a full charge, if the power reserve of the battery tends to deplete inordinately faster than usual, the battery life is at an end. Replace the battery with a new battery of the same make and specification.
- Use only Micromax chargers and cables. Micromax will not be held responsible for user's safety when using incompatible accessories or supplies.
- Do not discard the battery with household trash. Please dispose off used battery

according to your local environmental laws and guidelines.

Temperature and Humidity

- The device is designed for use within a temperature range of $-20^{\circ}\text{C} \pm 5$ to $45^{\circ}\text{C} \pm 5$, storage within the temperature range of $-30^{\circ}\text{C} \pm 5$ to $65^{\circ}\text{C} \pm 5$. In case of violation of these temperature conditions, the device can be damaged and battery life can be reduced.
- The recommended humidity for maintaining the device is in the range 50 to 55%.
- Do not expose your device to extreme temperatures or humidity.

Note: Micromax will not bear any responsibility for any incompliance with the above mentioned guidelines or improper usage of the mobile phone.

Recycle your Phone



The WEEE logo (shown at the left) appears on the product (battery, handset, and charger) to indicate that this product must not be disposed of or dumped with your other household wastes. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste.

Collection and proper recovery of your electronic waste equipment at the time of disposal will allow us to help preserve the environment. Recycling of the electronic waste equipment will ensure safety of human health and environment. For more information on best practices for disposal of electronic and electrical waste, please visit to our web site:

www.micromaxinfo.com/weee.php.

Disclaimer

- The colors, specifications, functions and graphics shown/mentioned in the user manual may differ from the actual product. In such a case, the latter shall govern. Images shown are for representation purpose only. Specifications are subject to change without prior notice. Micromax keeps the right to modify the content in this user guide without prior notice.
- Upon first use of your device, your device will send information related to your mobile, IMEI numbers, location details and other software details

through SMS* automatically. This information may be used as further specified in Micromax privacy policy**.

- Talk and standby times are affected by network preferences, type of SIM cards, connected accessories and individual usage patterns. Services and some features may be dependent on the network, service/content providers, SIM cards, compatibility of the devices used and the content formats supported.
- Other product logos and company names mentioned herein may be trademarks or trade names of their respective owners.
- Available storage memory may vary based on the phone software.

*Operator tariff shall be applicable for SMS.

**Micromax privacy policy is available at www.micromaxinfo.com.

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SAR Information

SAR Compliance

- Your device is designed not to exceed the limits of emission of radio waves recommended by international guidelines.
- SAR (Specific Absorption Rate) is the measurement of body-absorbed RF quantity when the device is in use. SAR value is ascertained according to the highest RF level generated during laboratory tests.
- The SAR value of the device may depend on factors such as proximity to the network tower, or use of accessories.
- The SAR value of the device at the head and body are 0.56 W/kg and 0.79 W/kg respectively averaged over 1 gm of human tissue.

SAR Recommendations

- Use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.
- Keep your calls short and use SMS whenever more convenient. This advice applies especially to children, adolescents and pregnant women.
- Prefer to use your handset when the signal quality is good.
- People having active medical implants should preferably keep the handset at least 15 cm away from the implant.
- Maintain a preferable distance of 15 mm from the device.

The FCC Advice

Many people mistakenly assume that using a cell phone with a lower reported SAR value necessarily decreases a user's exposure to RF emissions, or is somehow "safer" than using a cell phone with a high SAR value. While SAR values are an important tool in judging the maximum possible exposure to RF energy from a particular model of cell phone, a single SAR value does not provide sufficient information about the amount of RF exposure under typical usage conditions to reliably compare individual handset models.

World Health Organization (WHO) Advice

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the handset away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For Product Support:

Helpline Number

: 18605008286

Working Hours

: Monday to Saturday (Except National
& Public Holidays)
10 AM to 6:30 PM

Email Support (India)

: info@micromaxinfo.com

Email Support (International Market)

: ccdesk.global@micromaxinfo.com





Website

: www.micromaxinfo.com

DOWNLOADING



mimicromax    com

-  **Games:** Premium & Coolest Gaming Titles. Choose from Action, Racing, Cricket & More.
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-  **Wallpapers:** Animations & Wallpapers. Celebrities, Devotional, Nature & More.

Activate Internet connection and tap  icon or visit mimicromax.com from your mobile browser now.

* Operator data charges may apply.

Warranty Statement

Micromax Informatics Ltd. (hereinafter called "Micromax") warrants the Product to be free from defects in materials and workmanship, arising under normal use from the date of original purchase when brand new.

This Warranty is subject to the following terms and conditions:

1. The Warranty is given only to the original purchaser of the Product ("Customer").
2. The Warranty will be applicable for twelve (12) months from the date of original purchase for mobile handset, and six (06) months for accessories (included in the mobile device sales package). Customer should present the PROOF OF PURCHASE/invoice for claiming this Warranty.
3. For the entire Warranty Period, Micromax or its authorized service centre/personnel will, at their discretion, without any charges and subject to Clause 6 repair or replace a defective Product. Repair or replacement may involve the use of same or equivalent reconditioned unit. Micromax will return the repaired handset or can replace with another same or equivalent handset to the Customer in full working condition. All replaced faulty parts or components will become the property of Micromax.
4. The details of the service locations are available at the website www.micromaxinfo.com or alternatively can be taken from our service helpline 18605008286. For the handsets available beyond the municipal limits of the available service center, it is the responsibility of the Customer to bring the handset to the nearest service center at his/her own risk and expenses.
5. For any handset repaired or replaced during the warranty period, the repaired or replaced handset shall continue to be within warranty period for the remaining time of the original warranty period of original handset.
6. The warranty will not be applicable under the following circumstances:
 - a. The handset IMEI number/ serial number, the accessory date code, water indicator or the warranty seal has been removed, erased, defaced, altered or is illegible; or
 - b. Deterioration of the Product due to normal wear and tear; or
 - c. Usage other than in accordance with the user manual, rough handling, ingress or exposure to any kind of liquid (water, sweat, beverages, oils etc.), exposure to moisture, dampness or exposure to extreme thermal or environmental conditions, corrosion, oxidation, unauthorized repairs, unauthorized spare parts usage, accidents, forces of nature, or other actions beyond the reasonable control of Micromax unless the

defect was caused directly by defects in material or workmanship.

The Warranty will also not cover any physical damage to the surface of the handset including but not limited to cracks or scratches on the LCD or camera lens; or

- d. Any defects caused by the fact that the battery has been short-circuited or by the fact that the seals of the battery casing or the cells are broken or show evidence of tampering or by the fact that the battery has been used in equipment other than those for which it has been specified; or
 - e. The defect was caused by a defective function of the service provider cellular network or other system.
7. Any claim under the warranty is subject to notification to Micromax or a Micromax authorized service center for the alleged defect within a reasonable time of its occurrence and in no event later than the expiry of the warranty period.

The warranty terms state the entire warranty given by Micromax to the customer.

Micromax & its Authorized service centers will not be responsible for any kind of direct or indirect loss of customers' data stored/saved in the handset (including phonebook contacts, SMS, emails, ringtones other downloaded software, etc.) due to any kind of incidental failure of the handset and also at the time of service.

It is advised that before bringing the handset for service, kindly take a proper backup of the entire personal data and remove any confidential, proprietary, or personal information from the handset.

8. Micromax reserves the right to charge a service fee for repair /service of any nature that is not covered by this warranty.
9. Micromax obligation under this warranty shall be limited to repair or provide replacement of parts only. The maximum claim entertained by Micromax will be subject to maximum retail price of the handset purchased or the purchase price, whichever is lower.
10. In event of any unforeseen circumstances, there is unavailability of certain spare parts; prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution in lieu of repairs.

Micromax congratulates and thanks you for showing confidence in Micromax products and becoming our valued customer. To ensure a delightful product experience, Micromax recommends reading the User Guide carefully and contacting our customer care helpline to understand the product warranty period and conditions.

Customer Details

(This Warranty Card should be retained by the customer for availing warranty services)

Model Name _____

Product Serial No. _____

IMEI No. /MEID No. _____

Date of purchase

Dealer's Details

Name & Address _____

Customer Details

Name _____

Address _____

Contact No. _____

Customer signature & date

(I accept the terms & conditions of warranty)



Dealer signature with rubber stamp